



GIFTS

CONSULTING SERVICES

IMPLEMENTATION ASSISTANCE

Benefits

► ROI

Maximize your technology investment

► Experienced Professionals

Leverage our in-depth product knowledge to create the best solutions for your organization

► Efficiency

Our methodology will help you make informed decisions

Cost

\$1600 per day

Contact Us

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Achieve your goals with MicroEdge Consulting Services

Selecting MicroEdge as your technology provider is a decision confirmed by thousands of organizations. Yet simply acquiring MicroEdge solutions may not be enough to ensure your long term success. Getting the most from your powerful tools requires an intelligent, well-designed implementation strategy. Before proceeding with your implementation, you will likely have a host of questions and concerns:

- How do I go about organizing a system implementation project involving various groups in my firm?
- How do I gather the appropriate information and feedback during the planning process to ensure a successful implementation?
- What MicroEdge resources are available to help my staff tackle an implementation project?
- How do I ensure that I meet my required implementation timeline?
- What is the best way to continue your mission during the system transition phase?

Most organizations don't undertake a full-scale system implementation very often. Consequently, your firm may lack the in-house resources to successfully answer the above questions. The MicroEdge Consulting Services group works on hundreds of implementation projects each year. Not only can we answer your questions, we can provide implementation assistance and ensure that your new MicroEdge system meets your goals.

Service Description:

This consulting service is designed for new clients. A MicroEdge Product Specialist will help your organization create a project plan to successfully automate your grant making processes and optimize your GIFTS implementation. We will work with your staff to optimize your GIFTS system by providing classification and coding table recommendations, analyzing form letters and reporting requirements, and developing and delivering training for your staff. Our Product Specialist will work with your project team to:

- Define giving programs and revise workflows
- Identify bottlenecks and refine process where appropriate
- Review reporting and correspondence requirements
- Develop classification and coding structure
- Initial configuration of the GIFTS system
- Develop procedures for end users
- Develop procedures for system maintenance

Summary:

The MicroEdge Consulting Services group offers a broad array of services designed to meet the diverse needs of our clients. Like our products, these services are scalable, which simply means they adapt to fit the specific needs of a firm no matter how large or small. We will tailor our services to meet the goals and objectives of your organization. If you would like more information about this or any other service, please contact your sales representative or services@microedge.com.